

November 2010					
Organizational Results					
Measure	Exceeded Target		On Target	Caution - Below Target	Risk - Below Target
	Actual	Goal	% of Goal	Trend	Comment
Acute Days	6	13	46%	↓	After some improvement in the third quarter acute days dropped below expectations in November. Will continue to monitor
Outpatient Admissions	257	265	97%	↔	
Clinic Admissions	373	431	87%	↓	
ER Admissions	34	41	83%	↓	
Observation	3	4	75%	↑	Small numbers effect
Physical Therapy Units	378	441	86%	↔	
Long Term Care % Census	87.2	90	97%	↔	
Healthcare Results					
Direct Care Staffing Ratio	2.5	3	82%	↔	Measures direct care hours per patient day
Falls Per Month	8	5	160%	↑	After improvement in end of 3rd quarter we returned to average performance level will discuss with care team to consider options
Falls Per 1000 Patient Days	7.46	4.8	155%	↑	After improvement in end of 3rd quarter we returned to average performance level will discuss with care team to consider options
Prevalence of Falls	19.6%	13.1%	150%	↑	After improvement in end of 3rd quarter we returned to average performance level will discuss with care team to consider options
Patient / Customer Results					
Financial Results					
Days in Acct Receivable	59.92	60	100%	↑	
Net Margin	24.5%	3.7%	662%	↑	
FTE	88.8	85	104%	↔	
Over Time	2.32	3	77%	↓	
Staff Results					
12 Month Average Turnover	38.4%	30%	128%	↓	Continue to show nice improvement
12 Ave Incidents	2.3	2.0	115%	↓	Continue to show nice improvement
Governance Results					